



ZOOM® SYSTEM MAINTENANCE SERVICE CONTRACT

VibroSystem's Maintenance Service Contract brings to our customers a privileged array of services that give them the peace of mind they deserve. From monitoring cabinet maintenance, to the installation and training of new features for the ever evolving ZOOM® software, VibroSystem's Maintenance Service Contract ensures optimum monitoring system performance through a comprehensive maintenance schedule carried out by the same professionals who installed your system.

VIBROSYSTEM PARTNERS WITH ITS CLIENTS

An effective unit condition monitoring system is not complete without the proper maintenance and support. VibroSystem technicians assist you with all maintenance calls and support.



HOW DOES IT WORK?

- VibroSystem will contact you to coordinate maintenance interventions on the ZOOM system
- Prior to the visit, a technician will work with you to remotely verify the system
- VibroSystem will organize the shipping of any required materials
- Once on site, the technician will perform the following tasks:

- | | |
|--|--|
| <ul style="list-style-type: none"> ▪ Installation new software updates ▪ Maintenance and backup of the database ▪ Adjustment of system configuration and/or alarm levels (if necessary) ▪ Verification of input signals ▪ Verification of all acquisition units | <ul style="list-style-type: none"> ▪ Replacement of air filter and evaluation of fan efficiency ▪ Verification of the internal wiring of the cabinet and the wall mounted enclosures ▪ Training of employees ▪ Detailed report once maintenance is completed |
|--|--|

WHAT IF?

What if you change your mind and prefer to perform these tasks yourself with the assistance of VibroSystem?

The Remote Maintenance Plan may be for you!

Note: The maintenance service contract is available for a minimum of 1 year and can be purchased for up to 5 years.